Agvet chemical voluntary recall

Semintra 4 mg/mL Oral Solution for Cats



APVMA registration number: 68908

APVMA approved label number: 107416

Batch number: F54620

Sold nationwide by Boehringer Ingelheim Animal Health Australia between 10/12/2023 to 17/01/2024

On 23/01/2024, Boehringer Ingelheim Animal Health Australia Pty Ltd (ABN 53 071 187 285) initiated a voluntary recall under section 106 of the Agricultural and Veterinary Chemicals Code scheduled to the Agricultural and Veterinary Chemicals Code Act 1994 (Cth) in relation to the chemical product described above.

Reason for voluntary recall:

The voluntary recall for the product has been initiated due to an out-of-specification result during the shelf-life period. The recall is limited to the batch number F54620.

Hazard:

There is low hazard associated with this recall. The out-of-specification may impact product efficacy.

What to do:

Veterinary clinics will be contacted to return their remaining inventory of the affected batch to their veterinary wholesaler.

Veterinary wholesalers have ceased distribution of the affected batch and will return their inventory to Boehringer along with product returned from veterinary clinics.

For further information

If you have any questions concerning this recall, please do not hesitate to contact the Boehringer Ingelheim Animal Health Customer Service Team on 1800 808 691 and select option 3.

Should you have questions with regard to Animal Welfare please contact our Customer Care team on the above number and select option 2, or email Boehringer Ingelheim Animal Health Customer Care on: customercare.australia@boehringer-ingelheim.com