

Agvet chemical voluntary recall



Neptra Otic Solution for Dogs

APVMA registration number: 87389

APVMA approved label number: 142806

Batch numbers: KV0529G and E124391A

Sold by veterinary wholesalers nationally between 25/07/2023 to 19/09/2024

On 24/09/2024, Elanco Australasia Pty Ltd (ABN 64 076 745 198) initiated a voluntary recall under section 106 of the Agricultural and Veterinary Chemicals Code scheduled to the *Agricultural and Veterinary Chemicals Code Act 1994* (Cth) in relation to the chemical product described above.

Reason for voluntary recall:

There have been overseas reports of leaking product tubes, and the batches listed above have shown an out-of-specification result for unknown impurity or impurities related to the active constituent florfenicol. This defect appears to be occurring during the manufacture of the tube and resulting in the finished product, Neptra, coming in contact with the aluminium layer of the product tube.

Hazard:

This is a low safety risk to users or animals to which the product is administered.

What to do:

Do not use Neptra from the batches listed above. Contact your veterinary wholesaler to arrange return and credit for the product from affected batches. Wholesalers should immediately quarantine all the stock on hand of the recalled product and contact Elanco Australasia to arrange return and credit for the affected units. Neptra from batches other than those stated above can be used normally.

For further information

Please direct all calls and any queries concerning this voluntary recall to Elanco Australasia on 1800 995 709.