



Report of suspected non-compliance

This form may be used to notify the Australian Pesticides and Veterinary Medicines Authority (APVMA) of suspected non-compliant activity regarding agricultural or veterinary chemical products.

Please provide as much detail as possible. Information reported is treated as confidential.

Please ensure you **download and save the form** from the APVMA website before completing it.

Product information

Product name (as listed on the container):

For example, 'Brand X Fast Acting Fly Spray'.

Active constituents (if known):

For example, 'Bifenthrin and citronella oil'.

Product manufacturer (if known):

Product manufacturer address (if known):

Product supplier (if known):

Product supplier address (if known):

Location where the product was found, including website or publication details as relevant:

Please indicate issue number if a publication. For example, 'Store X at Street/Suburb', 'Magazine X on Month/Year', www.company.com.au'.

Statements or claims made about the product:

What statements are made regarding this product? For example, 'Kills all flying insects', 'Environmentally friendly', 'Non-toxic'.

Your concerns regarding the product:

For example, 'Contact details on the label are incorrect', 'Does not show the APVMA approval number on the product label'.

Your information

Providing your contact details allows us to seek further information or clarification if necessary and also allows feedback at the completion of our enquiries where appropriate. If contact details are not provided this may limit our ability to action the report.

Your name:

Organisation you represent (if applicable):

Your address:

Your telephone number:

Your email address:

Your signature:

Date this report was completed:

Additional information:

Please add any other information or comments you wish to provide.

Do not send products, containers or chemicals to the APVMA

Please attach any labels, advertising material, photographs or photocopies relating to the product/s of concern but **do not send product containers, chemicals or product samples to the APVMA** as these may present a health and safety risk.

Giving false or misleading information is a serious offence. Civil penalty provisions may also apply.

How to submit this notification

Please send this notification with any supporting information to either:

Email: compliance@apvma.gov.au

Post:

Att: Compliance
Australian Pesticides and Veterinary Medicines Authority
GPO Box 3262
Sydney NSW 2001

Privacy and your personal information

Your personal information is protected by law, including the *Privacy Act 1988* and the Australian Privacy Principles (APPs).

The APVMA is collecting your personal information for the purpose of making enquiries relating to suspected non-compliant activity regarding agricultural or veterinary chemical products.

Providing your contact details allows us to seek further information or clarification if necessary. If contact details are not provided this may result in your report not being actioned.

The APVMA will limit the collection, use and disclosure of personal information to what is necessary to undertake enquiries into the report of non-compliance.

All reports are treated in confidence, however the release of details may be required to comply with legislation or a court order. Personal information will only be disclosed where required by, or authorised under an Australian law.

The APVMA will handle all personal information in accordance with the APVMA's [Privacy Policy](#). The Policy contains information about how an individual may access or amend personal information held by the APVMA, deal with the APVMA anonymously, or make a complaint about the APVMA's handling of personal information.

For queries in relation to privacy matters, you can contact the Privacy Team by email at privacy@apvma.gov.au.