



Australian Government
**Australian Pesticides and
Veterinary Medicines Authority**



APVMA Regulator Performance Framework

Self-Assessment

2019-20

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CONSULTATION DRAFT

Introduction

About the APVMA

The Australian Pesticides and Veterinary Medicines Authority (APVMA) is an independent statutory authority responsible for the assessment and registration of agricultural chemicals and veterinary medicines (agvet chemicals) and for their regulation up to, and including, the point of retail sale. The safety and performance evaluation of agvet chemicals ensures the protection of the health and safety of people, animals, crops and the environment, whilst not jeopardising international trade. The APVMA also monitors and enforces compliance with the Agvet Code and other legislation.

The APVMA strives to be a highly respected regulator of pesticides and veterinary medicines, recognised both nationally and internationally by government, the community, rural sector, chemical users and the chemical industry.

As the national regulator of agvet chemicals, the APVMA regulates agricultural and veterinary chemicals in line with responsibilities described in the *Agricultural and Veterinary Chemicals (Administration) Act 1992* and the *Agricultural and Veterinary Chemicals Code Act 1994*.

The Australian Government Regulator Performance Framework

In October 2014, the government introduced the [Australian Government Regulator Performance Framework \(RPF\)](#). The key purpose of the RPF is to improve regulator performance. Public measuring and reporting provides confidence to industry and the community, that the APVMA is an effective agency who contributes to undertaking their functions with the minimum impact necessary to achieve its regulatory objectives.

The Framework includes 6 outcome-based key performance indicators as listed below, which are the overarching expectations of the APVMA's performance:

1. Regulators do not unnecessarily impede the efficient operation of regulated entities.
2. Communication with regulated entities is clear, targeted and effective.
3. Actions undertaken by regulators are proportionate to the regulatory risk being managed.
4. Compliance and monitoring approaches are streamlined and coordinated.
5. Regulators are open and transparent in dealing with regulated entities.
6. Regulators actively contribute to the continuous improvement of regulatory frameworks.

The metrics used to assess performance were endorsed ministerially and the APVMA has published its [evidence metrics](#) for the RPF online.

The APVMA Regulator Performance Framework

The key performance indicators, assisted by the agreed measures, allow the APVMA to assess its achievement of regulatory performance.

The framework assesses the functions undertaken by the APVMA with minimum impact to achieve its regulatory objectives and encourage improvement and change within the agency. The framework also allows the APVMA to report on the outcomes of its application and effort to administer the regulation of Agvet chemicals in Australia. The APVMA considers the RPF measures and review process a useful tool to identify opportunities for improvement and better utilisation of resources.

Self-Assessment method

In assessment of, and reporting against the APVMA RPF, performance measures and indicators, relevant business areas within the APVMA were consulted to prepare the Self-Assessment.

The RPF Self-Assessment, together with the APVMA's Annual Report provides public transparency and accountability of the agency administration of regulatory legislation.

In preparing the Self-Assessment the APVMA:

- sourced key material from the [Australian Pesticides and Veterinary Medicines Authority Annual Report 2019–20](#)
- drew from internal documents, procedures and processes including data within management systems
- collaborated with key staff within the agency.

The information supporting each RPF measure was analysed and allocated an appropriate rating using a 3-point scale, indicating the level of regulatory performance achieved. The draft Self-Assessment document is approved by the APVMA Chief Executive Officer, and made available for comment from stakeholders through a consultation process.

Table 1: Rating scale

Rating key	Performance explanation
Needs improvement	Performance and progress criteria are partially met with some deficiencies evident
Satisfactory	Most performance and progress criteria are met and any deficiencies are of minor concern
Achieving	Performance and process criteria are met

Stakeholder consultation

Stakeholder consultation will occur between 1 February 2021 and 28 February 2021, via the APVMA website and supported by a survey hosted by Survey Monkey. This section will be updated to include the information when the consultation has concluded.

CONSULTATION DRAFT

Self-Assessment summary

Table 2: APVMA Self-Assessment against the Regulator Performance Framework

Performance indicator	Self-Assessment rating
1. Regulators do not unnecessarily impede the efficient operation of regulated entities	Achieving
2. Communication with regulated entities is clear, targeted and effective	Satisfactory
3. Actions undertaken by regulators are proportionate to the regulatory risk being managed	Achieving
4. Compliance and monitoring approaches are streamlined and coordinated	Satisfactory
5. Regulators are open and transparent in dealing with regulated entities	Satisfactory
6. Regulators actively contribute to the continuous improvement of regulatory frameworks	Achieving
Overall	Achieving

In 2019–20, the APVMA’s continued focus has been on maintaining the quality and timeliness of its regulatory decisions, stabilising the agency’s financial position, and strengthening our post-registration activities.

This year the APVMA delivered successive improvements in regulatory timeframe performance. On-time assessment of agvet products, permit and active applications increased from 85% in 2018–19 to 89% in 2019–20. This included an increase in the rate of pesticide applications completed within timeframe to 93% in 2019–20, up from 85% in 2018–19, with veterinary medicines applications also increasing from 81% in 2018–19 to 89% in 2019–20.

World-first approvals achieved by the APVMA included a number of agricultural chemical products and actives.

The APVMA’s revised Cost Recovery Implementation Statement (CRIS) took effect on 1 July 2020, which will support the full cost recovery of the regulatory services the APVMA provides to the agvet chemical industry.

The authority continues to apply and strengthen its strategic risk-based approach to compliance and Good Manufacturing Practice (GMP), with 100% of non-compliance allegations investigated within timeframe. Of these allegations, 44% were assessed as low risk, and were resolved through education and negotiated compliance. The APVMA proactively monitors compliance and provides for collaboration with other regulators in accordance with published guidelines.

Results

Performance indicator 1: Unnecessary impediments to the efficient operation of regulated entities are removed

Table 3: PM 1.1: Demonstrated understanding of the operating environment for the regulated entities

Ref	Evidence	Results
1.1.A	4 stakeholder forums held each year to discuss issues affecting regulated entities	<p>Although many face-to-face stakeholder forums were cancelled or postponed as a result of the COVID-19 pandemic, the APVMA chaired, participated and was represented at international and virtual meetings and forums. Further information is located in the Annual Report 2019–20.</p> <p>The APVMA continued engagement with stakeholders during the reporting period, and participated in forums including:</p> <ul style="list-style-type: none"> • Northern Downs Spray Forum • Brigalow Growers Group on farm visit to discuss regulatory decision for 2,4-D products • NSW EPA Regulators spray application workshop • Harmonised Agvet Chemicals Control of Use Task Group (HACCUT) SDWG meeting <p>In 2019 the APVMA released its draft Stakeholder Engagement Framework for public consultation, which included an engagement strategy for the 2020–23 period.</p>
1.1.B	3 industry information and training seminars delivered each year	<p>The APVMA conducted industry information and training sessions in 2019–20.</p> <p>The Grains Research and Development Corporation (GRDC) hosted a series of Science seminars in early 2020. The APVMA presented at the GRDC seminars in Dubbo, Nyngan, Goondiwindi and Barellan, which covered the APVMA's work in registering products, with a particular focus on scientific assessments.</p> <p>Inspectors from the APVMA's Compliance and Monitoring Team attended the AgQuip Agricultural Field Day and Henty Agricultural Field day. Officers engaged with agricultural suppliers and members of the public regarding spray drift, the APVMA's annual compliance plan, and the Adverse Experience Reporting Program.</p> <p>In February 2020, the APVMA's Registration Management Team met with Bunnings Representatives to discuss labelling requirements on home garden products.</p>
1.1.C	4 industry awareness workshops conducted by APVMA staff each year	<p>The APVMA conducted and participated in industry information seminars and workshops throughout 2019–20, including proactive industry awareness visits in May 2019 involving APVMA officers engaging with agricultural suppliers regarding labelling requirements of agvet products.</p>

Ref	Evidence	Results
1.1.D	Environmental scan published annually	The environmental scan was published as part of the Corporate Plan 2019–20.

Table 4: PM 1.2: International data guidelines, standards and assessments adopted to reduce effort to register agvet chemicals

Ref	Evidence	Results
1.2.A	Demonstrated application of the policy for use of international standards, guidelines, assessments and decisions	<p>During 2019–20, international assessments contributed to the assessment of 6 products, and supported the residue assessment of a further 11 applications for minor use or emergency permits.</p> <p>The APVMA has continues to utilise internationally accepted methodology including:</p> <ul style="list-style-type: none"> • aquatic exposure estimates in Australian pesticide environmental assessments • the chemistry and manufacture of veterinary active constituents (Part 2) • the guideline for the transfer of a manufacturing site for immunobiological products • the risk Assessment Manual, Environment – Appendix B – Aquatic Species. <p>Information about the relevant international agricultural and veterinary technical guidance adopted by the APVMA is available on the APVMA website.</p> <p>Additionally, the APVMA has provided information and guidance for applications using international assessments.</p>
1.2.B	Participation in Global Joint Reviews (GJRs)	<p>The APVMA participated and led meetings with other regulators as well as using international assessments.</p> <p>The APVMA completed a single Global Joint Review in conjunction with Veterinary Drugs Directorate/Health Canada during 2019–20:</p> <ul style="list-style-type: none"> • Previcox, an anti-inflammatory veterinary medicine involved a variation of product registration and label approval to include an additional species (horses). The APVMA evaluated efficacy data, whilst Canada evaluated the safety data. Each regulator peer reviewed the completed evaluation reports. <p>Wherever possible, the APVMA shares information with its international, state and territory counterparts.</p>
1.2.C	100% of relevant international standards adopted for new chemical products and chemical review decisions	<p>The APVMA applies international standards in risk assessments undertaken for product applications and chemical reviews as appropriate for the Australian product and use pattern as standard procedure.</p> <p>Engagement with relevant international organisations is applied to learn from peer experiences, share better practices and ensure that risk assessment procedures align with international standards.</p>

Ref	Evidence	Results
1.2.D	Documented justification for when international standards and guidelines are not adopted	There were no instances of non-adoption of international guidance documents in 2019–20.
1.2.E	Number of applications using data assessments, standards and decisions from comparable regulators	<p>International assessments contributed to the assessment of 6 products, with 9 component assessments used. International assessments were used for 11 minor use and emergency permits. One major assessment was finalised with extensive use of international assessments, resulting in a 10 month time saving. A number of world-first approvals were achieved in 2019–20:</p> <ul style="list-style-type: none"> • Overwatch Herbicide, containing the new active ingredient bixlozone. A new mode of action for annual ryegrass control in wheat, barley and canola. • Spiropidion, a new active ingredient for use in agricultural chemicals. • Vedira Granular Ant Bait, containing the new active ingredient broflanilide and other associated products: For control of ants, flies, cockroaches and termites. • Voraxor Herbicide, containing the new active ingredient trifludimoxazin, in combination with the existing active ingredient saflufenacil: A new mode of action for burndown of grass weeds.

Table 5: PM 1.3: Efficient and effective APVMA business processes

Ref	Evidence	Results
1.3.A	Satisfaction with APVMA online systems for submitting and managing applications	<p>The APVMA provides a feedback register on the APVMA Online Services Portal for users to report issues or provide feedback related to the portal, applications and guidance material.</p> <p>In 2019–20, 41 responses were received via the feedback register. Of these responses, 0.2% were positive, 53% were negative, and 43% were neutral.</p> <p>On its external website, the APVMA provides a feedback form for website users to provide feedback about the relevance and useability of website content. In 2019–20, 484 feedback submissions were received, and 312 were positive.</p>

Ref	Evidence	Results
1.3.B	Regulatory decisions are completed within timeframes (all targets are 100%, except import consents which are a 90% target)	<p>The APVMA publishes quarterly performance statistics on its website, which provide a detailed overview of the authority's timeframe performance.</p> <p>In 2019–20, the APVMA:</p> <ul style="list-style-type: none"> finalised 2,963 applications achieved an overall timeframe performance rate of 89% for product, active and permit applications, including: <ul style="list-style-type: none"> 91% for product registrations 86% for active approvals 81% for permits. <p>There was a 32% increase in emergency permit applications received during the 2019–20 period, driven by an increase in applications to assist with the outbreak of fall armyworm in northern Australia.</p>
1.3.C	Average decision time for applications by item	<p>The average time assessment time for applications finalised in the 2019–20 reporting period was 5.3 months.</p> <p>Further detail on Item application types is available on the APVMA website.</p>
1.3.D	Proportion of assessment done by external scientific reviewers	<p>During 2019–20, the proportion of technical assessments completed by external reviewers for each technical section were:</p> <ul style="list-style-type: none"> efficacy – 82% health – 17% environment – 34% agricultural and pharmaceutical chemistry – 0% residues – 0%.

Performance indicator 2: Communication with regulated entities is clear, targeted and effective

Table 6: PM 2.1: Level of satisfaction with information and guidance materials

Ref	Evidence	Results
2.1.A	Feedback from stakeholders about the quality of guidance material	<p>In 2019–20 the APVMA published 5 new tailored guidance pathways as part of its 'Top 20' project to improve guidance material for applicants. The APVMA engaged with stakeholders to identify the top 20 application types for which they required improved guidance, and has developed tailored guidance pathways to make the registration process easier and more efficient for industry applicants.</p>

Ref	Evidence	Results
2.1.B	100% of website content is reviewed by the nominated review date	The APVMA prioritised review of its most visited website content to ensure the accuracy and relevance of information. Not all content was reviewed by the nominated date, however content review systems were maintained and website feedback and analytics data was monitored to identify and resolve issues related to the validity and functionality of website content.
2.1.C	Usage of the APVMA website	There were 998,240 unique visits to pages on the APVMA website in 2019–20, a decrease of 8,666 unique visits from 2018–19.
2.1.D	Number of subscribers to the APVMA Regulatory Update	In March 2020 the APVMA's fortnightly Regulatory Update was replaced with real-time email notifications, to ensure stakeholders were provided with timely notice of important updates and consultation opportunities. At 30 June 2020, the APVMA had approximately 3,800 subscribers in its email database.
2.1.E	Website meets relevant government online and accessibility standards	The APVMA works to ensure all new and existing website content is of high quality and adheres to the requirements of the Australian Digital Service Standard.

Table 7: PM 2.2: Level of satisfaction with the quality and timeliness of advice on decisions

Ref	Evidence	Results
2.2.A	Feedback about the quality of pre-application assistance	The APVMA finalised 266 requests for pre-application assistance (PAA) in 2019–20. Of these requests, 64 involved face to face meetings, as well as Skype meetings held in response to COVID-19 restrictions. While feedback forms are provided with PAA advice to applicants, less than 3% of feedback forms for PAA's conducted in the 2019–20 reporting period were returned to the APVMA.
2.2.B	Customer service standards met	The APVMA Case Management and Administration Unit received 4,708 phone calls and 10,471 emails in 2019–20. Phone messages and emails were monitored daily and responses actioned within the one-day standard for phone calls and 5-day standard for written enquiries. Twenty Freedom of Information requests were received by the APVMA in 2019–20. All were completed within legislative timeframes, including 3 requests carried over from the previous year.
2.2.C	100% of correspondence provided to applicants and registrants assessed as comprehensive and easily understood	The APVMA continued to implement the knowledge management framework to support better quality correspondence to applicants and registrants.

Table 8: PM 2.3: Extent and satisfaction with APVMA consultative processes

Ref	Evidence	Results
2.3.A	100% of new or major changes to operational policies or guidelines provided to relevant stakeholders for consultation prior to finalisation	In 2019–20 the APVMA conducted 49 public consultations on matters including chemical product and registration approvals, Trade Advice Notices, Public Release Summaries and chemical reviews. A comprehensive list of public consultations undertaken in 2019–20 is available on the APVMA website.
2.3.B	Feedback from key industry stakeholders about the quality of significant APVMA consultation	Formal feedback has not been sought in 2019–20. There were 3,180 unique visits to the public consultation webpage on the APVMA website, indicating the strong visibility and accessibility of APVMA consultations.

Performance indicator 3: Actions undertaken by regulators are proportionate to the regulatory risk being managed

Table 9: PM 3.1: Risk management frameworks and policies are in place and regularly reassessed

Ref	Evidence	Results
3.1.A	Risk framework applied to registration decision making is accessible to regulated entities	The APVMA Risk Analysis Framework outlines the approach taken by the APVMA to manage the risks associated with agvet chemicals, in terms of both the likelihood and potential effects of exposure. The APVMA risk-based manufacturer audit framework and audit ratings and scores is published on the APVMA website.
3.1.B	Documented compliance and enforcement strategy, including options for graduated compliance	The APVMA's annual compliance plan is underpinned by a risk based approach and is available on the APVMA website.
3.1.C	Risk frameworks reviewed every 3 years	During 2019–20 the APVMA: <ul style="list-style-type: none"> conducted a comprehensive review of the enterprise risk management system developed a new Enterprise Risk Management Policy and Framework, including updates to the Risk Appetite and Tolerance Statement, which incorporates the 9 elements of the Commonwealth Risk Management Policy and better aligns with the international standard on Risk Management—ISO 31000:2018. <p>The APVMA Risk Appetite and Tolerance Statement was updated in 2020, to support effective engagement with risk and understanding of acceptable risk taking across the agency, through day-to-day tasks and strategic priorities.</p>

Table 10: PM 3.2: Lower regulatory effort is applied to activities of lower regulatory risk

Ref	Evidence	Results
3.2.A	100% of applications assessed as low regulatory risk processed according to risk-based assessment framework tools and mechanisms	In 2019–20, the APVMA received 1,163 notifiable variations and finalised 1,139. Notifiable variations are minor changes to active constituents, products and labels that are received by the APVMA in a simpler and faster process of notification rather than an application.
3.2.B	Documented approaches in place to review level of regulatory effort applied to agvet chemical registration and approval	Under the Agricultural Competitiveness White Paper Reforms, the APVMA published new tailored guidance materials and module descriptors, and implemented improved e-label functionality to assist applicants. Additionally, a Risk Assessment Manual for spray drift was published on the APVMA website in July 2019. The APVMA also engaged in the First Principles Review of the agvet chemical regulatory framework in 2019–20.

Table 11: PM 3.3: Compliance and enforcement strategies are consistent with agreed risk management policies

Ref	Evidence	Results
3.3.A	Compliance and Enforcement Strategy to be accessible to regulated entities	The annual compliance plan, case categorisation and prioritisation model and enforcement guidelines are published on the APVMA website. The case categorisation and prioritisation model was updated in 2019–20 and is used to classify referrals and reports of suspected non-compliance in a standardised format.
3.3.B	100% of allegations of non-compliance assessed and/or investigated according to APVMA Compliance and Enforcement Strategy	100% of non-compliance allegations have been assessed or investigated under the case categorisation and prioritisation model. Allegations are resolved in accordance with the APVMA enforcement guidelines.
3.3.C	Documented policy for determining GMP audit schedules accessible by regulated entities	The Good Manufacturing Practice (GMP) audit policy which details the 'risk-based scheduling of GMP audits' is available on the APVMA website.

Performance indicator 4: Compliance and monitoring approaches are streamlined and coordinated

Table 12: PM 4.1: Monitoring and enforcement strategies allow for a range of regulatory responses

Ref	Evidence	Results
4.1.A	100% of allegations of non-compliance are risk-assessed and prioritised within 5 working days	<p>The APVMA assessed 100% of non-compliance allegations within the specified timeframe. 44% were assessed as low risk and resolved through education and negotiated compliance. The APVMA proactively monitors compliance and provides for collaboration with other regulators in accordance with published guidelines.</p> <p>The Compliance and Monitoring Team assesses and prioritises allegations of non-compliance within one working day.</p>
4.1.B	Usage of compliance tools	<p>This year the Compliance and Monitoring Team investigated 280 new allegations of non-compliance, and finalised 174 cases which led to:</p> <ul style="list-style-type: none"> • 18 compulsory recalls • 9 formal warnings • 2 infringement notices (totalling \$42,000) • 3 notices to produce • 0 investigation warrants.

Table 13: PM 4.2: Compliance activities are responsive to business needs of regulated entities, where relevant

Ref	Evidence	Results
4.2.A	100% of audit and inspection schedules designed to minimise overlap with audits from other government regulators	<p>The APVMA minimises audit and inspection schedule overlap with other government regulators by:</p> <ul style="list-style-type: none"> • accepting audit reports provided to the Therapeutic Goods Administration (TGA) for manufacturers that hold a dual licence • publishing up to date information on the APVMA website that addresses GMP compliance requirements of other countries.
4.2.B	Evidence of compliance activities conducted jointly with other regulators	<p>In 2019–20 the APVMA:</p> <ul style="list-style-type: none"> • liaised directly with the TGA in relation to audits conducted in accordance with MRA, and audit findings from licence investigations • provided assistance to 8 state and territory regulators or law enforcement bodies.

Table 14: PM 4.3: Information requested from regulated entities is necessary and acted upon

Ref	Evidence	Results
4.3.A	Average number of formal requests for information (including notices) provided for each registration application	For the purpose of determining an application in relation to an active constituent, chemical product, label or permit, the APVMA may seek correction or clarification of the information provided with the application under section 159 of the Agvet Code. In 2019–20, 21% of applications finalised had received a formal request for additional information under section 159, increasing from 17% in 2018–19.
4.3.B	Average number of compliance-related requests for information (including coercive notices) for each compliance action involving interaction with a regulated entity	The APVMA will typically issue one request for information in a particular manner which may also include a request to provide comment to afford procedural fairness; escalating to coercive steps only when necessary.

Performance indicator 5: Regulators are open and transparent in their dealings with regulated entities

Table 15: PM 5.1: Performance information is published

Ref	Evidence	Results
5.1.A	Timeframe performance statistics published quarterly	The APVMA publishes quarterly performance statistics on its website.
5.1.B	Performance against customer service standards published quarterly	Performance data against customer service standards was not published quarterly in 2019–20.
5.1.C	Performance against RPF published annually	The 2018–19 RPF Self-Assessment was published by the APVMA in January 2020.
5.1.D	100% of decisions to approve or register an agvet chemical published within 10 working days of decision being made	100% of decisions to approve or register an agvet chemical are published in the APVMA Gazette. The Gazette is published fortnightly and is available on the APVMA website. Decisions can be viewed on the Online Services Portal product search database (PubCRIS) the following business day after the application is finalised.

Table 16: PM 5.2: Feedback mechanisms are in place and used to improve service to regulated entities

Ref	Evidence	Results
5.2.A	Demonstrated process to collect stakeholder feedback	An online feedback register is available on the APVMA Online Services Portal to provide stakeholders the opportunity to report problems, suggest improvements, lodge complaints and provide feedback.
5.2.B	100% of feedback received through the online feedback system is assessed within five working days	All feedback received is monitored and assessed within 5 business days. This information is referred for action as required.

Performance indicator 6: Regulators actively contribute to the continuous improvement of regulatory frameworks

Table 17: PM 6.1: Level of stakeholder engagement in implementing regulatory frameworks

Ref	Evidence	Results
6.1.A	Documented stakeholder consultation procedures in place	In 2019–20, the APVMA released its draft Stakeholder Engagement Framework for public consultation, which outlines the authority's engagement strategy for the 2020–23 period. Documented procedures are in place for all types of consultation undertaken by the APVMA.
6.1.B	100% of significant changes to APVMA regulatory frameworks involve stakeholder consultation	There were no significant changes to APVMA regulatory frameworks in 2019–20.

Table 18: PM 6.2: Feedback is provided to inform the development or amendment of regulatory frameworks

Ref	Evidence	Results
6.2.A	Documented procedures in place to facilitate engagement with the Department of Agriculture and relevant state and territory agencies	The APVMA meets with the Department of Agriculture, Water and the Environment on an ongoing basis to discuss operational matters and proposed reforms. The APVMA is part of the Regulatory Science Network (RSN), which comprises 8 Australian Government agencies responsible for the regulation of chemicals. The RSN and discusses regulatory scientific issues and ways to improve interagency cooperation. The APVMA has regular contact with state and territory coordinators for registration, permit issuance, and chemical review activities.



Appendix

CONSULTANT DRAFT

Acronyms and abbreviations

Shortened term	Full term
Agvet chemicals	Agricultural chemicals and veterinary medicines
APVMA	Australian Pesticides and Veterinary Medicines Authority
CRIS	Cost Recovery Implementation Statement
GJRs	Global Joint Reviews
GMP	Good Manufacturing Practice
GRDC	Grains Research and Development Corporation
HACCUT	Harmonised Agvet Chemicals Control of Use Task Group
ICT	Information and communications technology
MRA	Mutual Recognition Agreement
PAA	Pre-application assistance
PubCRIS	Online Services Portal product search database
RPF	Regulator Performance Framework
RSN	Regulatory Science Network
TGA	Therapeutic Goods Administration

Glossary

Term	Description
Active constituent	The component of a pesticide or veterinary medicine product that is responsible for its physiological or pharmacological action.
Adverse experience	Any undesirable experience arising from the use of a chemical; adverse experiences may affect human or animal health, the environment or other factors.
Applicant	A person or company who applies to the APVMA to register a pesticide or veterinary chemical for use in Australia.
Compliance	Compliance with any applicable agvet law. See also non-compliance.
Cost recovery	Fees and charges relating to the provision of government goods and services (including regulation) to the private and other nongovernment sectors of the economy.
Good Manufacturing Practice	Standards that ensure products are consistently manufactured to the quality standards appropriate for their intended use and in accord with their registration specifications.
Licence	Authority to manufacture pesticides or veterinary medicines according to s 123 of the Agvet Code.
Minor use	A use that would not produce sufficient economic return to an applicant to meet the cost of registering the product for that use.
Non-compliance	Non-compliance with any applicable agvet law. Non-compliance may include the sale and use of unregistered products, supply of restricted products to unauthorised users, unapproved labels, unfounded claims in advertising or other media, or active constituents that do not conform to APVMA standards.
Pesticides	Substances or mixtures of substances intended for preventing, destroying, repelling or mitigating any pest; also known as agricultural chemical products.
Registrant	A person or company who registers a pesticide or veterinary medicine product for use in Australia.
Registration	Official recognition that a pesticide or veterinary medicine is safe and will work when used according to the label. Before an agricultural or veterinary chemical product can be legally supplied, sold or used in Australia, it must be registered by the APVMA.
This year; 2019–20	1 July 2019 to 30 June 2020.
Veterinary medicines	Substances or mixtures of substances intended for treating diseases or conditions in animals.